

TO: All BGCAP Transit Staff
All Health Care Facilities and Transportation Providers

FROM: Taylor Veatch, HSTD Compliance Coordinator

SUBJECT: Inclement Weather Plan and Announcements

Date: Updated August 25, 2026

When bad weather occurs, BGCAP Transit will communicate **if** the decision is made to implement “Limited Service” **or** “No-service” no later than 6:00 a.m. to the following outlets

TELEVISION

WKYT TV CH 27: This is the most reliable way to see our updates on television or their website. If you download their app, you can choose to receive notifications about any weather related changes.

FACEBOOK

The Blue Grass Community Action Partnership Facebook page will have the information posted for any service change by 6:00 AM.

IMPORTANT FOR HEALTH CARE FACILITIES AND SUBCONTRACTED TRANSPORTATION PROVIDERS:

*****NOTE: Leave a message if you go to Voice Mail*****

Definitions:

LIMITED SERVICE: BGCAP Transit will operate as road conditions allow. Service may be delayed. All but urgent care transportation will likely be affected.

--OR--

NO SERVICE: BGCAP Transit will not provide transportation service.

All Bluegrass Ride routes will operate as road conditions allow.

If your program has a policy that is unique, please inform us immediately at 800.456.6588, (*for example*, if you follow the school closing schedule in your area; note that we may decide to operate when the schools do not).

If your program will be closed so that we are unable to pick up your clients, please call at 800.456.6588. Please use discretion, as BGCAP Transit does not want its staff on the roads any more than necessary. We will be following up if you close and do not cancel your bus, putting our staff at risk.